

How Turing House Students access the Bromcom Student App on a Smartphone

Before you start: Students should first install **MS Outlook** on their phones and use their <u>school MS365 credentials</u> to log in to it so they can access their school email account on the same device where Bromcom will be installed.

Then follow these steps:

1. Students download the Bromcom Student App on their phone.



2. When they open the app for the first time, the student will be asked to choose a PIN (which they will need to remember), and will also be given the option to use their phone's stored biometric data (e.g. their fingerprint). The student will be able to use these credentials to unlock the app on future visits, but only after they have logged in for the first time.





3. To log in for the first time, the student selects Magic Link.



4. The Student enters the Turing House School ID (12447) and their school email address, then clicks "continue."



5. The App will state that a Magic Link has been sent to their Email Address. Below is an example of how the email containing the Link will appear. **Important:** They must open this on the Mobile Phone/Device that the Student Portal App is also installed on.



- 6. Clicking the link in this email will log the Student into the app, so long as it is on the same device.
- 7. For future visits, they will be able to use the PIN or biometrics they set up in Step 2 above.