

A glowing green padlock is centered in the image, set against a dark blue background with a complex, glowing circuit board pattern. The padlock has a textured, particle-like appearance. The text is overlaid on the circuitry.

Online Safety and Device Protection

For Parents of Children in RET Schools

Smoothwall



All Russell Education Trust schools use a company called Smoothwall for our filtering and monitoring



Smoothwall provide web filtering and monitoring services for all of the school's computing devices.



Smoothwall monitors key logs so "enter" does not need to be pressed in order for our safeguarding team to get an alert that something inappropriate has been typed on a key board.



This enables our school to follow up on incidents and to log issues so that we can note any patterns and raise them with parents/carers.



Smoothwall also prevents inappropriate sites being accessed in school.



What can Smoothwall not do?

Smoothwall **cannot** protect your child on a device purchased and maintained by you or your child.

Smoothwall **cannot** monitor and filter in school (or outside) on a private 4/5g connection purchased by you or your child.

Protections at Home

As a parent/carer, you may have already purchased online protection services for your child's devices; you may not have any at all.

You may limit your child's time on devices from removing the device at certain times; you may not limit your child's device time.

The Children's Commissioner Survey 2022

Social media is an integral part of children's lives. According to the survey

- 65% of 8-12-year olds use a social media platform and 91% of 13-18-year-olds do so. Underage use of social media platforms is widespread. Across seven platforms surveyed, between 36%-79% of users aged 8-17 are under the minimum age in the terms of service. This is despite good awareness among children of the platforms' minimum age requirements.
- Parents are concerned about the content children can access online. 67% of parents (and 74% with children aged 8-11) are concerned about the nature of content their children are exposed to online. The majority of parents use online safety tools.
- Children are exposed to harmful content online. **45% of children aged 8-17 have seen content they felt was inappropriate or made them worried or upset.** Boys were more likely than girls to have seen harmful content. Children with Free School Meal status were more likely to see every type of harmful content online. **This includes sexualised and violent imagery, anonymous trolling, and content promoting self-harm, suicide or diet restriction.**
- Many children do not report harmful content they have seen. **50% of children who saw harmful content reported it, older children and girls are less likely to report harmful content.** 40% of children who didn't report harmful content told us they didn't report because they felt there was no point in doing so, while only 15% felt that the content didn't need to be reported.
- Platforms often do not respond to children's reports of harmful content. **Of children who did report harmful content to the platforms, 25% saw no action on their reports and 10% weren't sure whether anything happened as a result of their report.** Girls were less likely than boys to see action on a report of harmful content.
- Children and parents think that minimum ages should be enforced on social media. 70% of children (increasing to 75% of 16-17-year-olds) and 90% of parents think that social media platforms should enforce minimum age requirements.



Qustodio

You may already have heard of **Qustodio**. They are part of Smoothwall and provide online filtering and monitoring services to parents/carers for your devices.

All Trust schools, including ours now have **free access** for all parents/carers to an online safety hub provided by Qustodio:

<https://russelleducationtrust.onlinesafetyhub.uk>

This is a brand-new resource with lots of expert advice and guidance to help you manage your child's safety online.

It includes information on the latest hot topics when it comes to keeping children safe, such as how to manage your child's screen time, understand the latest gaming platforms, what they mean for your child's safety and lots more.

APP REVIEWS

Parents' guide to apps

Age appropriate app reviews and recommendations from the experts.

[Read more](#)



Kat Howard
Digital Safeguarding Specialist, UK



Lyndsey Vaughton
Safeguarding Specialist & Ex-Child Protection Detective, UK



Yasmin London
Digital Resilience Expert & Ex-Police Officer, AUS

Your family, your school and online safety

Supporting every child's digital journey with **expert advice**. Children today are growing up in an increasingly online world and it's essential that we are doing all that we can to support and guide their digital journey. The Online Safety Hub supports the school community by providing practical insights



Online predators

50% of online exploitation victims are between the ages of 12 and 15. Qustodio's advice articles help you talk to your children about how to spot and avoid data thieves, groomers, sexual predators, and stalkers.



Sleep problems

73% of high school students don't get enough sleep. This can lead to difficulty learning, poor moods, and interpersonal conflicts. Use Qustodio to set downtimes before bed, so your kids can avoid sleep-disrupting blue light.



Online addiction

50% of kids admit to being addicted to their smartphones. Qustodio lets you set consistent time limits on your child's devices and block apps that they use excessively.



Online privacy

51% of teens use social media. Qustodio helps you ensure they don't share personal information or exchange inappropriate messages with strangers.



Mental health issues

Severe depression has increased 58% since 2010, coinciding with an increase in cell phone ownership. Qustodio can help you limit the amount of time your child spends in front of screens.



Inappropriate content

42% of kids have seen porn online. Use Qustodio to monitor YouTube viewing, filter browser results, and block adult websites to reduce the chances your child sees upsetting images or content.



Cyberbullying

33% of kids have experienced cyberbullying. Use Qustodio to monitor texts so you can catch and block bullies.



Education issues

The 63% of children who have more than 2 hours of daily screen time show lower academic performance than those who spend less time online. Use Qustodio to reduce their device use and encourage them to visit educational websites.



Free Parental Control Account



- All parents/carers of children in RET schools are now being offered a free Qustodio basic monitoring/filtering package for private devices
- This gives you parental controls on any 2 devices
- You will also get free premium access for 30 days
- The link to create your account is

https://www.qustodio.com/en/30-days-school-special/?utm_source=internal&utm_medium=OSHub

or

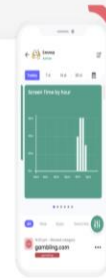
www.tinyurl.com/RETQustodio



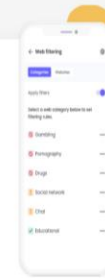
The Basic Free Package

Basic Qustodio Protection

Qustodio Family gives you everything you need to protect your children on their personal devices so they can flourish with technology, whether they're at home, at school, or anywhere else. Your exclusive package includes basic protection of 2 personal devices:



Activity monitoring
Get visibility on your child's online activity and device insights.



Web filtering
Create a safe space for your children to explore and play online.



Daily time limits
Top up or reduce your child's device use limits when you want.

Plus 30-day access to Qustodio Premium, more extended visibility and controls.

[Get Started](#)



[PARENT ADVICE](#)

[App & Game Reviews](#)

[TECH ADVICE](#)

[Blogs & Articles](#)

[CONTACT SCHOOL](#)

[01372 363628](#)

The Premium Package (free for 30 days)

- Includes basic package features plus

The image is a collage of screenshots from the Qustodio website, showcasing its features. At the top, the website's navigation bar is visible with the Qustodio logo and links for Product, Pricing, Learn, and Support. The main content area is divided into several sections:

- Get reports, alerts & SOS:** A section with a bell icon and the text "Get all the info you want at the touch of a button". Below it, a paragraph states: "Receive detailed daily, weekly, and monthly reports of your child's online activity straight to your inbox. Real-time alerts mean you'll know as soon as they try to access blocked websites or are in trouble." To the left, a smartphone mockup displays a notification feed with entries for "reddit.com", "disney.com", "Youtube app", "chatonline.com", and "shooter-games.com".
- Locate family:** A section with a location pin icon and the text "Know where your kids are at any time". Below it, a paragraph states: "Spot your child on the map to know where they are and have been. Save most visited places like school and home and get peace of mind by receiving notifications when they arrive or leave those locations." To the left, a smartphone mockup shows a map interface with location pins and a list of visited locations.
- Qustodio works on every device you need:** A section with the heading "Click on the icons below for more information on the features we provide for each platform". Below this, there are icons for Windows, Mac, Chromebook, Android, iPhone & iPad, and Kindle. The "Windows" icon is highlighted.
- Qustodio for Windows:** A section with a smartphone mockup showing a "Daily time limits" screen. The text reads: "For laptops and desktops running Windows 7 with Service Pack 1 and up." Below this, a list of features is shown with green checkmarks: "Smart web filters", "Multi-device", "Advanced social media monitoring", "Games & apps blocking", "Time limits", and "Extended reporting". A blue "Download" button is at the bottom.
- Track calls & SMS for Android and iOS:** A section with a smartphone icon and the text "Catch predators and cyberbullies the moment they strike". Below it, a paragraph states: "Detect suspicious contacts by seeing who your child exchanges calls and messages with. Read the texts they send and receive, plus set a list of blocked phone numbers." To the right, a smartphone mockup displays a "Calls & SMS" log with columns for name, phone number, and status. A note at the bottom reads: "** Calls and messages for iOS requires a Mac computer."

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What next?

- There is no obligation to purchase the premium package – feel free to continue with your free basic package after 30 days of use.
- You will need to register your own devices etc. Please use the links to take the next steps.
- Parental advice
<https://russelleducationtrust.onlinesafetyhub.uk>
- Get the free app
https://www.qustodio.com/en/30-days-school-special/?utm_source=internal&utm_medium=OSHub
- www.tinyurl.com/RETQustodio